

Customer Privacy Policy

We are committed to protecting your privacy. We will only use the information that we collect about you lawfully (in accordance with the Data Protection Act 1998).

We will use your personal information to keep you informed about events, news and offers that we think will be of interest to you. If you have chosen to receive them, we will also use your information to provide you e-mail bulletins and other e-mail alerts letting you stay up-to-date with relevant offers.

We may also use the information to process any transactions you undertake with us and for internal administration and analysis. We do not disclose your information to third parties.

We give you the chance to refuse any marketing e-mail at each correspondence.

The type of information we will collect about you includes:

- your name
- address
- phone number
- email address
- credit/debit card details

We will never collect sensitive information about you without your explicit consent.

The personal information which we hold will be held securely in accordance with our internal security policy and the law.

We may use technology to track the patterns of behaviour of visitors to our site. We track click-through links in emails sent as part of our e-bulletin subscription service.

By disclosing your personal information to us using this website or over the telephone, you consent to the collection, storage and processing of your personal information by the Royal College of Music in the manner set out in this Privacy Policy. The information we hold will be accurate and up to date. You can check the information that we hold about you by emailing us. If you find any inaccuracies we will delete or correct it promptly.

If you have any questions/comments about privacy, you should email us at comments@rcm.ac.uk.